



## Cambridge City Council North Area Committee

**Date:** Thursday, 13 June 2019

**Time:** 6.30 pm

**Venue:** Chesterton Community College

**Contact:** democratic.services@cambridge.gov.uk, tel:01223 457000

### Agenda

In line with wider council policies on waste reduction, we are trying to reduce our use of disposable cups at area committee. Please bring your own reusable mug if you can.

### Exhibition

**Charles Kitchin from CityFibre will have a small display from 5.30pm to discuss what is planned and answer any questions.**

- **Over the next two years CityFibre will be investing £20 million in Cambridge, installing a city wide Fibre To The Home superfast broadband network.**
- **Some of the first areas that will benefit from this investment are in North Cambridge - Arbury, King's Hedges and Chesterton.**

- 1 Election of Chair and Vice Chair - NAC
- 2 Welcome, Introduction and Apologies for Absence
- 3 Declarations Of Interest
- 4 Minutes (Pages 11 - 22)
- 5 Matters and Actions Arising from the Minutes (Pages 23 - 26)
- 6 Open Forum

### Items for Decision

- 7 Policing and Safer Neighbourhoods (Pages 27 - 36)

### Items for Discussion

- 8 Greater Cambridge Partnership (GCP) Update

**City Councillors:** Bird (Chair), Todd-Jones (Vice-Chair), Collis, Dalzell, McQueen, O'Reilly, Price, Sargeant, Sheil, Smart, Thittala and Tunnacliffe

**County Councillors:** Manning, Meschini and Scutt

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- Phone: 01223 457000

## North Area Committee Meeting – 13 June 2019

### CityFibre Briefing

This briefing provides an update on the roll out of the CityFibre FTTH (Fibre-to-the-Home) network in Cambridge City.

You can find out more about the work in Cambridge (and other cities) on the CityFibre website at

[www.cityfibre.com/gigabit-cities/cambridge/](http://www.cityfibre.com/gigabit-cities/cambridge/)

#### **Contact for further information:**

Charles Kitchin  
City Manager  
[charles.kitchin@cityfibre.com](mailto:charles.kitchin@cityfibre.com)



# Introduction

## Full fibre is coming to Cambridge

Over the next two years, CityFibre will be investing £20 million in Cambridge, installing a city-wide Fibre-to-the-Home (FTTH) network.

The investment will connect almost all businesses, public sector organisations and homes in Cambridge to full fibre broadband. CityFibre's investment will make Cambridge one of the most digitally connected cities in the world, allowing broadband speeds of up to 900 Megabits per second.

This is part of a £2.5 billion national investment programme to give 5 million households access to gigafast broadband.

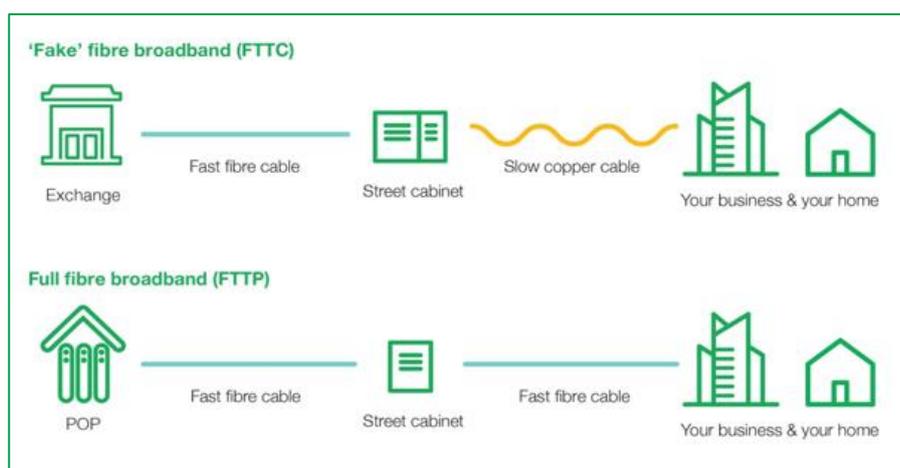
Cambridge is one of the first twelve cities in the country to receive CityFibre investment.

## What is full fibre?

Full fibre is a fibre cable that runs all the way from the main exchange to the premises.

Many broadband services are advertised as 'fibre' but do not have fibre going all the way to the premises. The last section, from a street cabinet to the premises, will be copper wire. This can cause a crippling bottleneck on connection speeds and upload capabilities at times of peak use.

CityFibre is installing fibre all the way to the home. With fibre connecting directly into premises, all users can enjoy the amazing benefits of reliable gigabit-speed internet connectivity.



### Jargon buster

- **FTTP** – Fibre To The Premises – any building that has fibre connecting directly to it. This includes homes, businesses, public buildings
- **FTTH** – Fibre To The Home – This refers exclusively to fibre connecting directly to peoples homes
- **FTTC** – Fibre To The Cabinet – this is where fibre is run to a street cabinet. The final stretch, from the cabinet to the home or premises, is by copper cable.

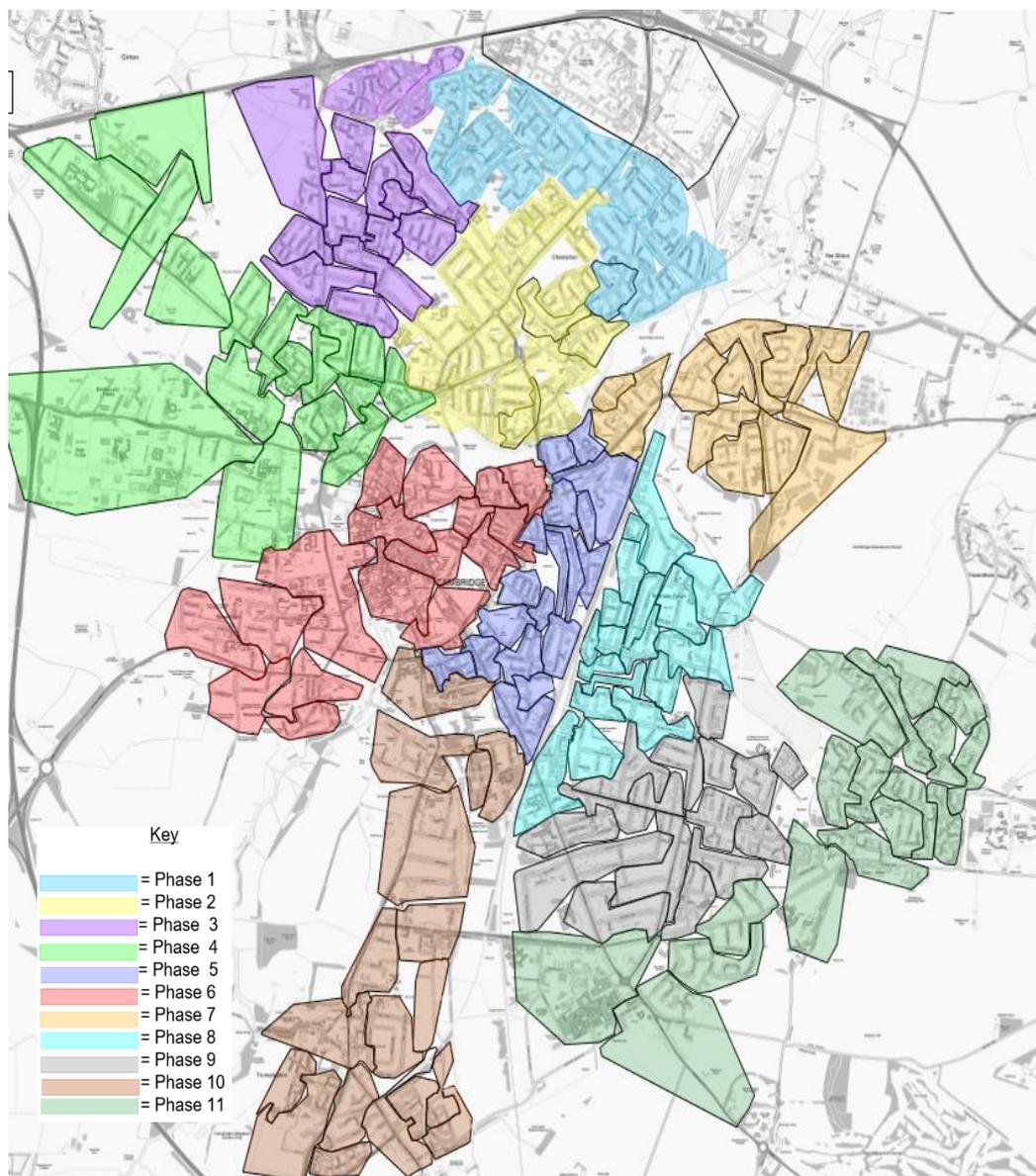
Using CityFibre's well planned city approach, Cambridge's full fibre network is designed and built with enough fibre and duct in place to serve every home, business, public building and mobile site with gigabit-speeds now and far into the future.

# Timescales

Work started on 29 April 2019 in the north of the city with Arbury, King’s Hedges and Chesterton being the first areas. These three areas will take several months to complete. The entire city network will be complete within two years.

Regular briefings will be issued to update on progress and advise when we are likely to be in your part of the city. The work programme for June and July will see works in locations listed below. This list is not exhaustive and is subject to change:

Frank’s Lane	Evergreens	Browns Field House
The Green	Ribston Way	Pippin Drive
Kendal Way	Pearmain Court	Cheney Way
Sherbourne Close	Laxton Way	Fen Road
Sherbourne Court	Nuffield Road	Long Reach Road
Moss Bank	Fairbairn Road	



# Communication with Residents

We appreciate residents get frustrated with seemingly endless roadworks in the City. CityFibre put a strong emphasis on communicating with residents and local stakeholders to try and keep people informed about what we are doing and why it will be beneficial.

A team of “door-knockers” will go around a neighbourhood two weeks before work commences speaking to residents and leaving information. In the week before work commences further communication takes place, particularly related to car parking.

The contractor working on behalf of CityFibre is John Henry Group. All construction sites will be clearly identified with CityFibre and John Henry Group signage.

CityFibre is working in partnership with Vodafone to offer a new service. Once a property has been passed and a connection made possible, residents will be contacted by Vodafone to explain how to connect if wished.



# **Construction - How we work**

Most of the new full fibre network will be laid underground. This requires construction crews digging trenches which will cause some disruption. However, the teams work quickly and each individual property should only be inconvenienced for a few days. In some locations, existing telephone poles will be used to feed the cable to properties overhead.

CityFibre are working closely with the City and County Council to coordinate with other road works that are taking place. All works will receive individual permits, approved by the council.

All sites will be reinstated to nationally agreed standards and will be inspected and signed off by the County Council Highways team.

Great care is taken to avoid trees roots and other plants with cable diversions taking place if there is a risk of damage to plants.

CityFibre has appointed John Henry Group as the main contractor to construct the network.

Construction staff can be identified by the logos on their clothing and the banners around the site. City Fibre and John Henry Group work closely with the County Council highways team coordinate construction with other roadworks going on trying to minimise disruption.

## **1. Setting up site**

Most work takes place in the pavement, not the road itself. Barriers are set up to ensure public safety. Banners are attached to the barriers with the CityFibre logo on.

## **2. Laying the ducts**

Our construction team dig narrow trenches to hold the protective ducting through which the fibre cables run. Trenches pass driveway entrances – but they are covered until the work is done to allow cars across.

Special care is taken when passing trees and other plants to ensure roots are not damaged.

As each property is passed, a small connection box (about the size of a mobile phone) is built into the pavement (see picture right). When a resident takes a service, fibre is simply extended from the connection box into the home.

## **3. Reinstating the pavement**

After the ducts have been installed, we reinstate the pavement surface. We leave the street as we found it by laying existing paving slabs or covering with tarmac to match the rest of the pavement. New tarmac may appear darker in colour – but this fades over time.

## **4. Full fibre installation**

When the construction work in each street is completed, our engineers feed the fibre through the duct to the nearest fibre cabinet. This connects the street to the wider network and brings gigabit broadband within reach of each home. This bit is quick and unlikely to cause further disturbance or inconvenience for residents.

## **5. The street is Gigabit ready!**

With the street connected to one of the fastest full fibre networks in the world, residents are then able to access the brand new gigabit-capable broadband services from Vodafone:

[vodafone.co.uk/gigafast](http://vodafone.co.uk/gigafast)

## The benefits of full fibre

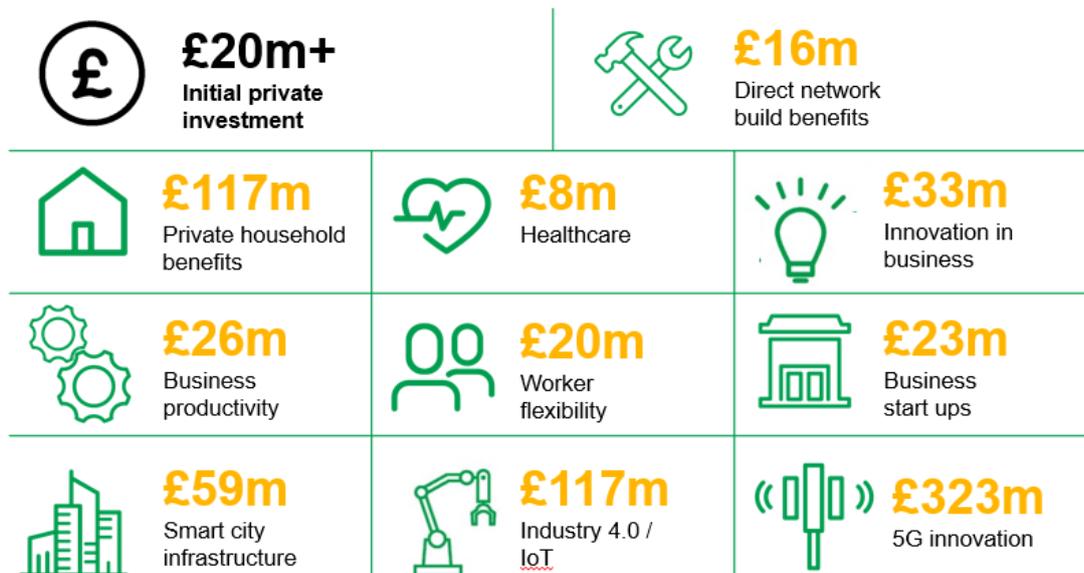
Fibre networks are much faster than old style copper cables. Copper cables transmit using electricity and the signal degrades over distance. Fibre cable transmits light and the signal does not degrade.

This means households can receive gigabit-speed broadband to their homes, transforming user experience with seamless multi-device streaming, buffer-free video calling and real-time gaming, as well as supporting the adoption of flexible working practices and emerging internet enabled technologies. Sending (uploading) information happens at the same speed as receiving (downloading) information.

When people buy a house, they are increasingly asking about broadband speed and is becoming part to the purchasing decision. Recent studies estimate that full fibre connectivity can add around 3% to the value of a property.

## Wider benefits for the city

CityFibre is investing £20 million. The long-term benefits for the city are huge.



## **About CityFibre**

CityFibre is the UK's leading alternative provider of wholesale full fibre network infrastructure. With major fibre infrastructure projects in over 50 towns and cities throughout the UK, we provide a portfolio of active and dark fibre services to our customers which include service integrators, enterprise and consumer service providers, local authorities and mobile operators.

Full fibre is revered as the 'gold standard' in connectivity for its speed, near unlimited bandwidth and reliability. CityFibre is making significant investments in a number of cities across the UK as we look to rapidly expand the number of homes and businesses which have access to full fibre. CityFibre has recently partnered with Vodafone to bring Gigabit-capable full fibre broadband to up to one million UK homes and businesses by 2021 and is targeting five million by 2025. This commitment has been reinforced by a £2.5bn investment programme which identifies 37 towns and cities which are primed for FTTP expansion.

CityFibre is based in London, United Kingdom, and is privately owned by a consortium of Antin Infrastructure Partners and West Street Infrastructure Partners.

[www.cityfibre.com](http://www.cityfibre.com)

June 2019

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**NORTH AREA COMMITTEE**

7 March 2019

6.00 - 8.15 pm

**Present**

**Area Committee Members:** Councillors Bird (Chair), O'Reilly, Price, Sargeant, Sheil, Smart, Thittala, Tunnacliffe, Meschini and Scutt

**Officers:**

Head of Customer Services: Jonathan James

Community Funding and Development Manager: Jackie Hanson

Operations Manager – Community Engagement and Enforcement: Wendy Johnston

Committee Manager: Sarah Steed

**Other Officers in Attendance:**

Stakeholder Director (A14 Integrated Delivery Team): Pam Hobson

Highways England representative (A14 Cambridge to Huntingdon Improvement Scheme): Mike Evans

Cambridgeshire County Highways Officer: Bob Turner

Planning Consultant: Matt Paterson

Urban Extensions Project Manager: Julian Sykes

Principal Planning Policy Officer: Jonathan Dixon

Principal Planning Policy Officer; Stuart Morris

Local Safeguarding Children's Board: Dave Sargent

**FOR THE INFORMATION OF THE COUNCIL****19/1/NAC Welcome, Introduction and Apologies for Absence**

Apologies were received from Councillors Dalzell, McQueen, Todd-Jones and County Councillors Manning and Richards.

**19/2/NAC Declarations Of Interest**

Member	Item	Interest
Councillor Price	19/9/NAC	Trustee of Red Hen Project.
Councillor Sheil	19/5/NAC	Worked in adult social care.

### **19/3/NAC Minutes**

County Councillor Scutt commented that the reference in the 13 December 2018 minutes removing her name from action point 18/63/NAC Q5 was due to the fact that the issue did not fall within Arbury Ward.

The minutes of the meeting held on the 13 December 2018 were approved as a correct record and signed by the Chair subject to the corrections outlined by Councillor Scutt.

### **19/4/NAC Matters and Actions Arising from the Minutes**

The Action Sheet was noted and an updated copy could be viewed at the following link under 'Committee Action Sheet':

<https://democracy.cambridge.gov.uk/ieListDocuments.aspx?CId=199&MId=3517&Ver=4>

### **19/5/NAC Open Forum**

Members of the public asked a number of questions, as set out below:

1. The HRARA asked for North Area Committee to recommend that the Greater Cambridge Partnership (GCP) directed the Project Manager for Histon Road and Officers that plans were put in place for air quality monitoring before, during and after construction of the Histon Road project and if necessary allocate additional budget for this purpose. It was also requested that the data be displayed and made easily available to the public.

The Project Manager (Milton and Histon Road) provided an email response which was read out at Committee. This stated that he planned to look into this request for both Milton and Histon Road. He would need to assess any budgetary issues which would need to be approved by the GCP Executive Board so he could not commit to implement without the Board's approval.

**Action: County Councillor Scutt undertook to take this question to the GCP Board.**

2. What action would be taken to mitigate the damage to houses caused by vibrations from lorries driving down Histon Road.

The question was taken during agenda item 'A14 diversion and HGVs on Histon Road' the response is contained in 19/9/NAC.

3. There were 4 street lights in the small estate of flats in Chesterton High Street. One had been out of action for nearly a year and another one was completely dead. He asked when the street lights would be repaired or replaced.

**Action: Councillor Bird confirmed that she had also reported the issue and that she would follow this up.**

4. 171 Arbury Road was closed today with no sign advising that the office was shut. The resident commented that it would be useful to have a sign by the office desk for tenants so they could get advance notice that the office was going to be closed otherwise people would attend the offices and find that they were closed.

The Head of Housing had been advised about residents concerns.

5. Requested that North Area Committee recommended that GCP in cooperation with Highways directed officers in their planning for Histon Road to investigate and include a Geo-Fencing system in the final design.

The question was taken during agenda item 'A14 diversion and HGVs on Histon Road' the response is contained in 19/9/NAC.

6. Asked whether the City Council could support the designation of Castle Mound and the adjacent open space as a village green.

County Councillor Scutt commented that an organisation had been set up called 'Friends of Castle Mound' to impress on the County Council that residents wanted to retain access to the monument. The Chair of the 'Friends of Castle Mound' had asked a question at the February 2019 City Council Full Council meeting and the Executive Councillor for Communities commented that the City Council was investigating the legal aspects but that it would need to be the County Council who would need to declare its status. She also commented that there was a petition regarding the Mound which would need 3000 signatures to trigger a Full Council debate at the County Council. She would circulate a link and ensure a paper petition was available.

Councillors Smart, Thittala and County Councillor Scutt discussed the relocation of the County Council offices to Alconbury and the impact that this would have on resident's access to services. Councillor Sheil discussed the design of the building and that certain considerations had not been taken into account for example political group rooms and sufficient desk space for officers.

**Action: County Councillors Meschini and Scutt to look into relocation of County Council offices.**

### **19/6/NAC A14 diversion and HGVs on Histon Road, Cambridge**

The Committee received a presentation from the Stakeholder Director (A14 Integrated Delivery Team) Highways England representative (A14 Cambridge to Huntingdon Improvement Scheme)

The presentation outlined:

- i. Good progress had been made on the project last summer and this winter so some of the roads may be able to be opened early.
- ii. While the work was being undertaken there did have to be road closures and some overnight road closures but there was no other way to undertake the work, diversion routes had been put in place.
- iii. Referred to diversion route; strategic traffic had to be diverted via a certain route.
- iv. Noted that not all vehicles followed diversion signs / routes and they could end up following their satnav, unfortunately drivers did have a choice about what route they wanted to drive even though a strategic traffic diversion route had been put in place and despite conversations with the haulage industry.

Members of the public asked a number of questions, as set out below.

1. What action would be taken to mitigate the damage to houses caused by vibrations from lorries driving down Histon Road.

Other residents in the county had also been affected by diversion routes, he understood resident's frustrations but they were not alone. A lot of work had been undertaken with haulage companies to try and keep strategic traffic on the strategic diversion routes. They were also working with the police, who had monitored the situation and helped but due to their resources this could not be done all the time.

2. Requested that North Area Committee recommended that GCP in cooperation with Highways directed officers in their planning for Histon Road to investigate and include a Geo-Fencing system in the final design.

Commented that the Geo-fencing technology had some merit but that it would be difficult to compel haulage companies to use. Everyone had a right to drive where they wanted provided that they followed road regulations.

3. A resident had to pad walls to stop their mirror shaking, the noise created by vehicles was horrendous. Had seen an Eddie Stobart lorry driving along Histon Road. Questioned whether diversion signs were turned down during the day.

Across the road network there were hundreds of signs out for directional reasons or diversions. Signs were only turned down at trigger points (ie: at the beginning and end of diversion routes). Asked for the resident to let them know where the issues were so that she could speak with the Traffic Team and target the areas that were causing day time confusion.

4. Asked whether a Traffic Regulation Order (TRO) had been considered or put in place.

There had been various road closures across the scheme, feedback suggested that Highways England could try to do something different. This was the only Highways England project that had a social media account. Wanted to assure residents that they were not ignoring them. Putting a weight restriction on a road was something that had been discussed with the County Council and the Police however the Police did not have the resources to be able to enforce the weight restriction. Highways England's obligation was to use the roads most suitable to take traffic at night, they did not like using roads like the one in Kings Hedges and a physical closure had been considered. If a weight restriction was put on the road this would move the issue somewhere else.

5. Commented did not like the assertion that drivers would contravene traffic regulations.

6. Had spoken with a resident who lived 1 mile away from King Hedges and they could hear the noise created by the HGVs driving down Histon Road.
7. Commented that they had been impressed with the traffic flow on A14 however said they did have an issue if someone was diverted on a 10 mile diversion it added to the drive time and drivers may have to stop because they run out of time and this might be why drivers cut through small roads but said that this was an issue with haulage companies.

Highways England sent out notifications to the haulage industry when they were maintaining and building roads, and they passed this message on to their members. It was up to the haulage industry to deal with, but Highways England tried to keep them informed about diversions as much as they could do.

Had also spoken with freight transport and haulage companies to see whether there was anything else they could use to try and get messages to HGVs. Road haulage companies had developed an app which was accessible to European counterparts. A number of drivers were owner-drivers it would be money out of their own pocket if they had to follow a diversion route, this may be why some HGVs did not follow diversion signage.

The Committee discussed the following issues:

- i. Commented that there were weight restrictions on Gilbert Road and asked whether Highways England had any powers to take action or could they put in width restrictions.

Highways England had limited powers; they had a traffic officer service which managed traffic incidents until the police arrived.

- ii. Lived on Victoria Road there was a TRO in place which was unenforced because the police did not have capacity to enforce it. Once HGVs were on Victoria Road it was too late for them to be able to turn around. Her property shakes when HGVs drive down the road. Questioned whose responsibility it was when damage was caused to properties.

With weight restrictions on roads unless there was a physical police presence it was difficult to enforce.

- iii. Asked which organisation had responsibilities for drivers on the roads.

The public highway was policed by Traffic Police Officers. As to whether drivers will follow particular routes this was dependent on the company and on the goods being delivered as to what routes may be chosen. He did not know whether hauliers advised their drivers which routes to use.

### **19/7/NAC North East Cambridge (formerly Cambridge Northern Fringe East) Area Action Plan Issues and Options 2 Consultation**

The Committee received a presentation from Matt Paterson, Planning Consultant with the Shared Planning Service for Cambridge and South Cambridgeshire. In addition, members of the Shared Planning Service also manned an exhibition at the venue on the consultation.

The presentation outlined:

- i. The North East Cambridge Area Action Plan was currently out for consultation.
- ii. There was an online interactive map system so members of the public could leave comments if they did not want to complete a full consultation response <https://necaap.uk.engagementhq.com/>.
- iii. The Planning Policy Team were running drop-in events and had posters, leaflets and booklets available. Community groups had been putting information on their websites about the consultation.
- iv. A consultation had been undertaken in 2014 but since then North Cambridge Station had been opened and an Ely to Cambridge transport study had been undertaken. The Council had also submitted a Housing Infrastructure Fund bid.
- v. The purpose of the consultation was to establish the broad land use principles for the area and to begin to outline a shared aspiration and ambition for North East Cambridge as a place.
- vi. Transport, climate change, sustainability, employment, housing and supporting uses were also discussed.

Members of the public made the following comments in response to the presentation:

- i. Queried the height of the buildings and asked if it was in a high-rise area.
- ii. Noted that the railway line formed the boundary of the development.
- iii. Queried access into Chesterton.

- iv. Asked that houses were not located on the boundary of the highway.
- v. Commented that there was no discussion about the Cambridge Autonomous Metro (CAM) project.

The Planning Consultant commented:

- i. That infrastructure would need to be in place before houses were occupied.
- ii. The development could be high in density but it depended what housing options were chosen.
- iii. Talked about pedestrian and cycle access over the rail crossing.
- iv. Acknowledged there was an issue with the railway crossing and said he wanted to know what solutions Network Rail have for it.
- v. It was unclear at the moment where the CAM would be delivered. The CAM project had a long build up period and the North East Cambridge site may need to be adapted if the CAM project was brought forward.

The Committee made the following comments in response to the presentation:

- i. Did not want the community the other side of Fen Road to be cut off and stated that there needed to be another route out of the development.
- ii. Recognised that the development was in its early stages and was pleased that they would try and meet 40% affordable housing but he did not want viability to be used as an argument not to deliver 40% affordable housing.
- iii. Wanted the provision of community facilities, doctors' surgeries, pharmacies etc to be considered up front.
- iv. Would need to work with local communities to ensure that there was a link between the new and existing communities.

The Senior Planning Policy Officer commented:

- i. Lessons are being learnt from development at Orchard Park, Southern Fringe, CB1 and elsewhere around the wider social needs of new communities to ensure that they would be integrated within the community.
- ii. Work was also being undertaken with the Science Park, schools in Arbury, and Cambridge Regional College.

**19/8/NAC Presentation by County Council Officer on County Lines issues**

The Committee received an oral presentation from Dave Sargent of the Local Safeguarding Children's Board. Details of the presentation can be found at:

<https://democracy.cambridge.gov.uk/documents/b12450/Child%20Criminal%20Exploitation%20in%20Cambridgeshire%20and%20Peterborough%2007th-Mar-2019%2018.30%20North%20Area%20Comm.pdf?T=9>

Members of the public made the following comments in response to the presentation:

- i. There was a gang of children in the Lion Yard around 7pm who were making a lot of noise. They weren't sure who to report the matter to.
- ii. Asked when a county line was removed, how long would it take to be replaced.
- iii. Commented that in order to reduce the county line problem, the profit that could be made from the sale of drugs needed to be removed.
- iv. Asked whether any pressure was put on other Department's at the County Council.

Dave Sargent responded to questions as follows:

- i. The anti-social behaviour (ASB) at the Lion Yard could be reported to the Police via: <https://www.cambs.police.uk/report/Report>. They could also look at CCTV images. Car parks were causing concern at the moment for ASB.
- ii. Currently there were about 4 dedicated lines; the line was usually named after the person who set it up. In terms of replacement of a county line, the individuals who were reliant on the line need to be considered as they could look for alternative ways to purchase drugs. Children who are involved in a county line can be used to a certain lifestyle (e.g.: alcohol and drugs) and measures needed to be in place to support them when they were removed from a county line. Schools needed to be given enough information so that they can spot any warning signs. Vulnerable adults also needed to be supported.
- iii. The Local Safeguarding Children's Board acted as a 'critical friend' to other Departments at the County Council. He spent a lot of time working with the Community Safety Partnerships. He tried to ensure that abandoned vehicles were removed within 8 hours.

**19/9/NAC NAC Area Committee Grants 2019-20**

The Committee received a report from the Community Funding and Development Manager regarding Area Committee Community Grants.

Members considered applications for grants as set out in the Officer's report. The Community Funding and Development Manager commented that £1500 had been able to be reallocated back to the North Area Committee allocation from the main grant budget.

Councillor Sargeant commented that Milton Road library had received £100,000 of grant funding from the city council and that there would be various opening events when the facility was finally completed. The library would have 2 community rooms and asked that North Area Committee looked to hold one of their meetings there in the future.

Following discussion, Members **resolved (unanimously):**

To agree the proposed awards detailed in Appendix 1 of the officers report and as summarised in the table below.

Ref	Organisation	Purpose	Award
N1	A Toys Life and Beyond CIC	Toy swap and recycling project	0
N2	Bermuda Community Room	37 winter teas and suppers	£450
N3	Brown's Field Adult Art Group (Chesterton Community Association)	30 art sessions	£800
N4	Cambridge Community Church	4 week Shine empowerment and 3 week follow up course	£900
N5	Cambridge Victoria Homes	Twice weekly exercise sessions	£350
N6	Chesterton Community Association	Summer trip for families and older people	£500
N7	Chesterton Festival Committee	Chesterton Festival Community Fun Day 2019	£2,500
N8	Friends of Histon Road Cemetery	Information and activities	£350
N9	Histon Road Area Residents' Association	"A Community Remembers" community project	£1750
N10	Kings Hedges Brownies	Two trips	£375
N11	Kings Hedges Family	Two weekly drop-in sessions	£4,000

	Support Project (The)		
N12	Kings Hedges Guides	Summer trip	£300
N13	Kings Hedges Rainbows	Day out at Milton Country Park	£100
N14	Meadows Centre Bowlers	Weekly 2 hour indoors bowls session	£500
N15	Meadows Children and Family Wing (The)	Play worker for older siblings at holiday drop in sessions	£4,000
N16	North Cambridge Community Partnership	Programme of community activities	£4,000
N17	Nuffield Road Allotment Society Limited	Poly tunnel	0
N18	Red Hen Project (The)	Weekly drop-in and 3 summer outings	£800
N19	Romsey Mill Trust	24 boxing sessions, 3 day trips and 40 weeks 1:1s for young people	£4,000
N20	YOPEY (Young Person of the Year)	Weekly befriending scheme at Langdon Care Home	0

### 19/10/NAC Environmental Report - NAC

The Committee received a report from the Enforcement Team Manager.

The report outlined an overview of Council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in North Area Committee area over the past six months.

The report provided open data on service performance so that city councillors and their constituents are informed of what service activity is happening in their area and had the opportunity to engage in and help to share this activity, including identifying specific local service requests / issues.

Members of the public raised the following issues:

1. Referred to a picture of bags which needed to be removed at St Kilda Avenue.

The Committee discussed the following issues:

- i. Had undertaken a Ward Walkabout and noted that hedges had been cut back and that extra bins had been put in place. Asked for more bins at Fen Road crossing.
- ii. Thanked the officers for the work undertaken and commented that they liked the new style of the report.

- iii. Asked if the list of needles contained in the public realm data could include the source of the needles (e.g. if they were removed from a residential property or if it was an outside source).
- iv. Commented that references to Arbury ward had crept in to Kings Hedges ward data.

### **19/11/NAC North Area Committee Dates 2019/20**

The following dates were agreed:

13 June 2019  
5 September 2019  
28 November 2019  
27 February 2020

The Committee noted that it was Jonathan James', (Head of Customer Services) last North Area Committee meeting and they expressed their thanks for his support as the Lead Officer for North Area Committee over a number of years.

The meeting ended at 8.15 pm

**CHAIR**

# Agenda Item 5

ACTION	LEAD OFFICER/ MEMBER AND TIMESCALE	PROGRESS
<p><b>14/26/NAC</b> - Tree roots opposite Co-op Green End Road causing trip hazard.</p>	<p>Councillor Meschini</p>	<p><b>Update 13 December 2018</b> Cllr Meschini commented that resurfacing works were due to take place in March, the issue could be looked at after the works were undertaken.</p>
<p><b>16/43/NAC Q5</b> Pavements to Arbury Road in poor state of repair. Raise as priority.</p>	<p>Cllr Scutt and Cllr Meschini</p>	<p><b>Update 27 February 2019</b> Cllr Scutt - The question of pavement and parking on Arbury Rd/Milton Rd Cnr arose at the Milton Road Project Local Liaison Forum on Monday 18 February. The project manager's view was that this was an aspect to be considered in the Milton Road Project context, so this will be updated as the Project proceeds.</p>
<p><b>16/49/NAC</b> <u>Open Forum</u></p> <p>Cllr Scutt to check lighting levels in the Hawks/Campkin Road area in response to residents' concerns.</p>	<p>Cllr Meschini</p>	<p><b>Update 13 December 2018</b> Cllr Meschini had spoken with residents about street lights that might need repairing. She asked for residents to let her know which areas needed extra light so she could apply for LHI funding. She would chase officers about lighting levels.</p>
<p><b>17/17/NAC</b> <u>Open Forum</u></p> <p>Cllr Todd-Jones to liaise with Mayfield School and Highways Officers about submitting an LHI bid for double yellow lines on Carisbrooke Road in response to the questions raised.</p>	<p>Cllr Scutt</p>	<p><b>Update 27 February 2019</b> Cllr Scutt - LHIs are coming before the Highways Committee on 12 March for approval so an update will be made at the next North Area Committee.</p>

<p><b>17/17/NAC</b>  <u>Open Forum</u>  Cllr Scutt to report back after the next County Highways Committee meeting regarding whether the second half of French's Road will be repaired.</p>	<p>Cllr Scutt</p>	<p><b>Update 27 February 2019</b>  Cllr Scutt confirmed that there was no start date available yet for the repairs and she would continue to pursue.</p>
<p><b>17/25/NAC</b>  <u>Open Forum</u>  Councillor Scutt to investigate proposing an LHI Bid and investigate the possibility of funds being allocated for locally led highway improvements of Histon Road from the Highways and Community Infrastructure budget.</p>	<p>Cllr Scutt</p>	<p><b>Update 27 February 2019</b>  Cllr Scutt commented that the works required on Histon Road would be part of the Histon Road Project - Greater Cambridge Partnership.</p>
<p><b>17/26/NAC</b>  Cllr Manning to report back on any adjustments made to the parking review.</p>	<p>Cllr Manning</p>	<p><b>Update 27 February 2019</b>  Cllr Manning liaised with the fire service and county officers over alterations to the Triangle scheme and consulted with residents over joining with Ascham, in conjunction with Cllr Jones the Chair of CJAC, should Ascham accept. Residents clearly supported joining with Ascham. Paper is going to Chair HC&amp;I for a steer and Cllr Manning is to discuss with him.</p>
<p><b>18/58/NAC</b>  <u>Update from Network Rail</u>  To request to see if footpath could be made continuous at Fen Road crossing.</p>	<p>Cllr Manning</p>	<p><b>Update 13 December 2018</b>  Cllr Manning commented that there was no progress, this was a long term issue which could be resolved if the water treatment centre is relocated.</p> <p><b>Update 27 February 2019</b>  Councillor Bird requested that</p>

		this item was retained on the Action Sheet.
<p><b>18/71/NAC Q5</b>  <u>Open Forum</u>  Cllr Sargeant to follow up issue raised by a member of the public regarding a pollution sensor outside schools and to raise the issue of pollution with parents who drive their children to school.</p>	Cllr Sargeant	<p><b>Update 4 June 2019</b>  Subject to wider discussions on measures in respect of Clean Air.</p>
<p><b>18/72/NAC</b>  <u>Policing and Safer Neighbourhoods</u>  Cllr Manning to liaise with Civil Enforcement Officers to see whether there is any protocol between them and the police regarding people parking on zig zag lines.</p>	Cllr Manning	<p><b>Update 27 February 2019</b>  Cllr Manning contacted County Officer to follow up.</p>
<p><b>18/73/NAC</b>  <u>Chisholm Trail and Arbury Road update</u>  Cllr Sargeant to organise a meeting with residents regarding stage 3 of the Arbury Road scheme.</p>	Cllr Sargeant	<p><b>Update 27 February 2019</b>  Awaiting resolution of issue with dual use path to Leys Avenue before progressing on Arbury Road to Milton Road.</p> <p><b>Update 30 May 2019</b>  The meeting has been held and there will be a workshop in the autumn.</p>
<p><b>19/5/ NAC Q1</b>  <u>Air Quality – Histon Road</u>  Cllr Scutt undertook to take this question to the GCP Board.</p>	Cllr Scutt	
<p><b>19/5/NAC Q3</b>  <u>Open Forum - Street Lights not working – Chesterton High Street</u>  Cllr Bird agree to follow this</p>	Cllr Bird	

matter up		
<p><b>19/5/NAC Q6</b>  <u>Open Forum - Relocation of County Council offices, access to services and design of office space</u>  Cllrs Meschini and Scutt to look into.</p>	<p>Cllrs Meschini and Scutt</p>	

## Neighbourhood Profile

### Cambridge City North – June 2019



***Wards: Arbury, East Chesterton, King's Hedges and West Chesterton***

#### ***Produced by:***

#### **Cambridgeshire Constabulary:**

- Inspector Paul Rogerson
- Sergeant Shawn Emms

#### **Safer Communities, Cambridge City Council:**

- Lynda Kilkelly, Safer Communities Manager
- Sarah Steggles, Senior ASB Officer



Creating a safer  
Cambridgeshire



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## **1. Introduction**

### **Aim**

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify on-going and emerging crime and disorder issues, and provide recommendations for future areas of concern and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

### **Methodology**

This document was produced using the following data sources:

- Cambridgeshire Constabulary crime and anti-social behaviour (ASB) incident data for the six months from November 2018 to April 2019, compared to the previous six months (May 2018 to October 2018) and the same six months last year (November 2017 to April 2018); and
- Information provided by the Safer Neighbourhood Policing team and the City Council's Safer Communities team.

## **2. Current Areas of Concern**

At the North Area Committee meeting of 13 December 2018, the committee recommended addressing the following local areas of concern:

- Criminality in and around East Chesterton;
- County line drug dealing; and
- Road safety.

Lead officers and actions to be taken were agreed following the committee meeting. The work undertaken and current situation is detailed below.

### **Criminality in and around East Chesterton**

Objective: To tackle criminal and antisocial driving along Fen Road and Water Street and build public confidence.

Action Taken: We have continued to undertake proactive patrols around Fen Road and Water Street, with an aim of increasing police visibility, intercepting antisocial and criminal driving and building an intelligence picture of the area. The proactive police work on this priority was initially carried in January, through the use of marked and unmarked police cars, as well as officers on foot flagging down vehicles. The aim of the high visibility patrols was to help build confidence and deter criminal and antisocial driving. Traffic Offence Reports were issued to those offending drivers who were stopped. Notices of Intended Prosecutions have been issued to registered owners of vehicles that had committed

offences but due to circumstances were not stopped at the time. Fen Road and Water Street has continued to be targeted by the Neighbourhood Police team and placed on its list of priority patrol areas.

In March, the Neighbourhood Police team, in conjunction with HM Revenue and Customs officers, carried out a day of action in the East Chesterton area. Officers carried out vehicle checks and dip tested fuel tanks for red diesel. Multiple vehicles were stopped and drivers were given words of advice regarding their driving. One vehicle was found using red diesel.

A warrant has been carried out in the area by the Impact team to target county lines drug dealing. The warrant resulted in an arrest for cannabis production and other drug related offences.

Social media output through Facebook, Twitter, ECOPS and resident engagement has continued to improve. Valuable input from residents and members of the public continues to help build the intelligence picture around criminality in the area.

Current Situation: Police reporting between December 2018 and May 2019 shows nine calls relating to vehicles driving dangerously or in an antisocial manner along Water Street and Fen Road: four of these incidents included full registration numbers and descriptions of the vehicles, whilst the remainder provided only partial registration numbers and descriptions of vehicles and drivers. This demonstrates the great work that members of the public are doing to keep providing police with both useful and vital information that continues to be used to take action against driving offences.

The matter of dangerous driving in East Chesterton is not yet resolved. Continued work is still required by the police, relevant partners and the community to tackle the issue of dangerous and anti-social driving.

Lead Officer: Inspector Paul Rogerson, Cambridgeshire Constabulary.

### **County line drug dealing**

Objective: To understand and target local county lines drug dealing.

Action Taken: In December 2018, street based drug dealing north of the Fort St George bridge in West Chesterton was identified as an area of concern. The situation at the time was that drug users, including but not limited to the street homeless, were attending Belvoir Road, De Freville Avenue and the connected streets in order to buy drugs.

Targeted high visibility and plain-clothed patrols were carried out by the Neighbourhood Policing team in the De Freville area between the time of the 13 December North area committee meeting and January. House visits were conducted by officers to residents that reported incidents to police in order to gain more information, photos and CCTV of possible offenders.

It was also recognised that information with regards to offenders in the West Chesterton area overlapped with reports in the Brunswick (City Centre) area. As a response, the Neighbourhood Police team, in partnership with the Impact team and other Cambridge City Neighbourhood Officers, carried out a two week tactical plan. Between the end of

December and January, two dealers were arrested and later found guilty of drug supply offences.

Through communication with Neighbourhood Watch leads in the West Chesterton area, a survey was sent out to residents in February to determine the perceived change in frequency of drug exchanges and persons waiting to pick up drugs in the De Freville area. The results of the survey, alongside the amount of reports to the police, showed a clear reduction in the frequency of witnessed incidents in the area. 76% of respondents to the survey said that, between November and February, the issues of drug dealing and antisocial behaviour in the area had greatly or slightly improved.

In March, the Neighbourhood team began Operation Carmel in the north of the City to tackle reports of street-based drug dealing. This was done by taking visible action, increasing patrols and engaging with local residents and communities to increase any potential gaps in our intelligence. The areas of Darwin Drive and Akeman Street, as well as Garden Walk and Victoria Road, were a focus for the team with further locations planned for the summer. Surveys were sent to residents for feedback and active patrols undertaken in the area. At the conclusion of the operation, areas were identified for specific attention, including additional street lighting, repairing street furniture and addressing insecurities found during an Environmental Visual Audit of the area.

Current Situation: Work done by Impact and Neighbourhood teams, along with partner organisations, is continuing. Continued engagement with local hostels, including supported housing in Garden Walk, 222 Victoria Road and 116 Chesterton Road has occurred with residents at hostels made aware that street dealing is being targeted.

Lead Officer: Inspector Paul Rogerson, Cambridgeshire Constabulary.

## **Road safety**

Objective: Enforcement of road traffic offences in North Cambridge with an aim to improve road safety.

Action Taken: In addition to the targeted area of concern of dangerous and antisocial driving in East Chesterton, the issue of road safety was voted as a specific area of concern for the Neighbourhood Police team. As a part of everyday patrols in the North of Cambridge, officers continue to look out for motor and driving offences including, but not limited to, careless and/or dangerous driving, use of mobile phones whilst driving, driving without seatbelts, failure to obey traffic signs and/or signals and vehicle defects.

Similarly to the action taken on Water Street and Fen Road, marked and unmarked police vehicles have been utilised to stop and intercept driving offences across the North of Cambridge to not only enforce road traffic offences but educate road users.

The North Neighbourhoods team has been issuing: Traffic Offence Reports for witnessed offences; Vehicle Defect Rectification Scheme tickets (which gives the opportunity for a road user driving with a minor defect on their vehicle to avoid prosecution if they provide evidence they have rectified the defect within 14 days); Notice of Intended Prosecutions and words of advice to drivers and cyclists in the North of Cambridge over the last six months.

Current Situation: Likewise to the area of concern relating to dangerous and antisocial driving in East Chesterton, road safety in the North area will continue to be a concern to the neighbourhood team with enforcement and further education as the principal method to tackle the issue.

Partnership work and reports from members of the public that identify offenders and locations of concern will further allow police to action and target problem areas. A review of speed calming measures, improved education, engagement and visibility of all partnership members will help improve road safety in the North.

Lead Officer: Inspector Paul Rogerson, Cambridgeshire Constabulary.

### **3. *Proactive Work and Emerging Issues***

#### **Cambridgeshire Constabulary**

The Neighbourhood Policing team continues to work proactively to identify potential offenders and vulnerable people in the North of the City, involved in child sexual and criminal exploitation, domestic abuse, human trafficking and extremism. Where these issues come to light, officers make safeguarding referrals to the relevant specialist team and support any ongoing work where required, working with the local organisations.

Fen Road – this continues to be an issue and the Neighbourhoods team will continue to take action against antisocial and dangerous driving in the area. However, for any effective long term solution, broader partnership action is required and we recommend that this remains a priority. The police have powers enabling them to deal with the day to day symptoms but these powers are not suited to combating the underlying problems.

Street-based drug dealing – Following street-based drug dealing being highlighted as an area of concern at the last area committee, proactive work will continue to be carried out with the Impact team and partners to tackle the problem. After an area has been targeted by police this sometimes results in displacement of the issue to another area, therefore continued information from partners and members of the public is vital to stay on top of the 'hot spots'. Operation Carmel will continue to run in the North of the City to encourage reporting and help build the evolving intelligence picture.

Road Safety – Cambridge City remains a relatively safe place to commute in a car or cycle, with many roads adapted to cater for both. However, like many other UK cities, it is congested at times and suffers from some roads not designed to carry either the volume or mixture of traffic. As roads become busier, the environment becomes more hostile for all commuters, with those using cycles often feeling more vulnerable. Recent Killed or Seriously Injured and collision data tends to indicate the harm is most likely around road junctions, owing to human error. The Neighbourhood Police team possesses a road safety traffic plan that can be put into operation near any junction deemed to be dangerous. These will be identified through a combination of data analysis of reported accidents and concerns voiced by local communities, which will help us to identify areas where there are a high number of perceived near-misses. Partnership working is required both to identify appropriate locations for police action and to consider whether any additional measures, such as public awareness or revised road layouts, are required to implement an effective long term solution.

## Cambridge City Council

Antisocial Behaviour (ASB) Officers within the City Council's Safer Communities team continue to take proactive action where there are reports of ASB or nuisance and work closely with Police and other partners when tackling complex cases. We will consider preventative, supportive and enforcement action as appropriate, depending on the nature and risk level of the case.

During the last reporting period, ASB officers have been involved in dealing with a number of high level cases and have taken action as appropriate including:

- County Court action resulting in a suspended possession order against a tenant involved in serious nuisance in Linden Close;
- Ongoing casework associated with serious ASB in Darwin Drive;
- Preventative work with a tenant involved in ASB that could put their tenancy at risk, resulting in them agreeing to sign an undertaking promising to abide by their tenancy conditions;
- Preventative work to reduce ASB in Gilbert Close and Fordwich Close;
- Multi-agency meetings to address ASB concerns in Garden Walk and the Meadows Community Centre;
- ASB workshops for Years 5 and 6 at the Grove School, talking to the young people about behaviour, when it might become anti-social, how it can affect people and what young people can do if they have concerns;
- Partnership working with the police, housing providers and parents/guardians, with 6 young people signing up to Acceptable Behavioural Contracts to address ASB in Arbury Court.
- Partnership working with the police, fire and rescue service and housing providers, within the remit of the Problem Solving Group, to tackle serious drug-related ASB in Ashfield Road and Dundee Close; and
- Evidence gathering, with a view to applying to Court for committal proceedings against a prolific perpetrator of ASB and exploitation who continues to breach their ASB injunction, obtained by the City Council, which excludes them from Molewood and Hazelwood Close.

**4. Additional Information**

**CORA is currently unable to provide data for this table**

	City North			Arbury			East Chesterton			King's Hedges			West Chesterton		
	11/18 - 04/19	05/18 - 10/18	11/17 - 04/18												
Dwelling Burglary															
Other Burglary															
Violent Crime / *with Injury															
Robbery															
Theft of Vehicle															
Theft from Vehicle															

	City North			Arbury			East Chesterton			King's Hedges			West Chesterton		
	11/18 – 04/19	05/18 – 10/18	11/17 – 04/18												
Cycle Theft															
Theft from Shop															
Criminal Damage															
Other Crime															
Total Crime															
Total ASB															

## **5. Recommendations**

The following local areas of concern are recommended for consideration:

- Antisocial and dangerous driving on Fen Road
- Street-based drug dealing